



Connecting Identity.  
Transforming Digital Business.

## Case Study: Single Sign-On (SSO)

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SokoPro

# SokoPro

- 90,000 users
- Averaging 17,000 daily logins
- In 2011, first Finnish project bank to be awarded a security certificate

## ABOUT SOKOPRO

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**SokoPro** is a document management tool for businesses - with initial projects from the Hartwall arena and McDonalds. The rapid growth of its user base has encouraged their software development to respond proactively to customer needs. Whilst SokoPro currently serves large construction projects, in the future the software will be industry-independent.

In 2022, SokoPro was acquired from Grano by the Swedish iBinder Group. In connection with the transaction, SokoPro Oy was established and 7 experts from Grano were transferred. As a software provider for the construction industry, iBinder is a Nordic market leader with the potential to make SokoPro an international success. SokoPro further complements iBinder's portfolio and strengthens the global potential of its services.

## CHALLENGE

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These days, we're overwhelmed by how many user IDs we need to have for different applications. It's impossible to remember a strong username and password for every app, and extremely annoying to have to keep signing in to the many services we use on a daily basis.

It is also difficult, as a manager, to ensure that employees who leave your company no longer have an active user ID to access company systems. Continued access beyond employment could lead to stolen or misused data, and potentially violates regulations such as GDPR (General Data Protection Regulation).

SokoPro wanted to remove these Identity and Access Management (IAM) obstacles for their growing customer base, taking away the need for yet more user IDs without compromising on security.

The solution would need to benefit both client company (project) admins and, in turn, their employees/partners, who all use the same system.

## SOLUTION

SokoPro sought Ubisecure's services to offer customers a **Single Sign-On (SSO)** option. This means that end users (both admins & employees) can log in to their computer with their existing work user ID and automatically gain access to SokoPro as well. Users don't need a separate SokoPro user ID.



SokoPro's client company administrators can determine their own employees'/ partners' rights to various projects within the system and tie that access to the contract time period.

When individual users cease to be employed by the company using SokoPro, their work user IDs are revoked. Therefore access to SokoPro, where sensitive documents such as invoices and contracts are stored, automatically expires. There is no need for the company administrator to manually close the account.



To sign in to SokoPro, users who are already signed in to their work account can simply click on the relevant company link (shown below). The SSO service is available in multiple languages and also extends to the SokoPro mobile app, making it easier for use 'in the field'.



## BENEFITS

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### — FOR SOKOPRO CUSTOMERS

- **Streamlined user experience** makes working life easier for projects admins and their end users.
- **Reduced admin time** – no extra forgotten user IDs that need resetting, no need to revoke access to another service when employment relationships end. Large construction projects can have thousands of different operators, so SSO means much less time maintaining IDs and passwords.
- **Reduced security risk** – as access is tied to employment, there is no doubt around who has access to sensitive documents.
- **Adherence to data regulations** – reduced security risk also makes data breaches much less likely.
- SSO is extended to both client company admins and their employees/partners. **All users of the system benefit.**

### — FOR SOKOPRO

- Increased customer satisfaction, retention and growth that comes from **amazing customer experience.**
- **Cost-effectiveness** – reduced support costs as project admins can manage their own employee and partner access to SokoPro, without filing support tickets.
- Ubisecure SSO provides **support for dozens of identity providers and MFA** (Multi-Factor Authentication) form factors, as well as enterprise user identity data stores.

Find out more about Ubisecure Single Sign-On (SSO) [here](#) or [get in touch](#).



WE HAVE CO-OPERATED WITH UBISECURE'S SECURITY EXPERTS AND HAVE BEEN VERY PLEASED WITH THE RESULT. IN THE FUTURE, WE WILL CONTINUE TO CO-OPERATE ACTIVELY BECAUSE WE ARE SERIOUS ABOUT OUR CUSTOMERS' IMPORTANT INFORMATION IN SOKOPRO.

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Fernando Korpi, Development Manager (SokoPro) at Grano Oy

## About Ubisecure

Ubisecure is a Europe-based Identity & Access Management (IAM) specialist and offers a comprehensive identity management platform deployed as IDaaS (Identity-as-a-Service) or on-premises software. The company is also GLEIF-accredited to issue Legal Entity Identifiers (LEI) via its RapidLEI service and has quickly become the global #1 LEI Issuer both in terms of volume and data quality.

As well as managing risk against data breaches, Ubisecure enables Zero Trust to greatly improve the security and experience of how users authenticate, register, access, engage and use the organisation's application, whether it's a web, mobile or a legacy service.

Enterprises use the Identity Platform to quickly implement use cases like single sign-on (SSO), multi-factor authentication (MFA), access management, authorisation and consent policies, advanced identity relationship management, login-as-a-service, and KYC/onboarding.

The platform has native support for a wide range of digital identities to enable real time identity verification and proofing, including Bank IDs, EU eIDs, mobile IDs, enterprise and social identities. Additionally, the RapidLEI service helps banks and FIs to manage and issue large volumes of LEIs to improve organisation-based authentication, meet compliance regulations, and provide better KYC/onboarding experiences for clients.



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